



INA GRAFTON GAGE HOME

40 Bell Estate Road, Scarborough, Ontario M1L 0E2 TEL: 416-422-4890

July 23rd 2020

Dear Families and Friends,

RE: **Phase II – Supervised Indoor Visits**

We are pleased to share with you that we are now able to welcome visitors indoors under the strict guidelines set out by the Ministry of Long Term Care. These guidelines apply only to Homes that **do not** have COVID-19 outbreaks.

We have been working on ways to ensure safe, “supervised” indoor visiting methods. Visits will begin on **July 30th 2020** and will occur **Monday to Friday**. Please note that visits may be cancelled at any time due to resident illness or to meet the operational needs of the Home. We have designated an indoor visiting area(s) the front lobby, located on the main floor for you and your loved one for safe visiting.

Please book an appointment to visit through our online appointment scheduling software, Calendly by clicking on the following link: <https://calendly.com/ina-grafton-gage-home/family-visitation> or by calling Marie-Anne at 416-422-4890 ext 221. Additionally to easily access the booking platform, please visit Ina Grafton Gage Home’s website, **iggh.org** Under the **Contact us** tab, click on **family visitation booking** and proceed to click on the **Calendly** link provided.

Each resident may receive one visit with two visitors per week. The visits will be limited to 30-minute allotments to accommodate more families and friends. The visiting area will be cleaned and disinfected between every visit. Please do not arrive until 10 minutes before your scheduled visit, so you are not crossing paths with other visitors. You will need to have yourself tested for COVID-19 within 14 days of your planned visit, a verbal attestation that you have tested negative is required to be granted an in-person indoor visit.

You no longer need a written or verbal attestation for outdoor visits and do not need a COVID 19 test. However, we are asking that families continue to assist in keeping our community healthy and safe by continuing to provide us with your COVID 19 negative test completed within 14 prior to your visit and sign the attestation form. Visitors are to follow the physical distancing rule of 2 meters (6 feet) during the visitation on our property.

We ask you to please follow the steps below to ensure a safe visit:

- On entrance, undergo active screening with successful pass results
- Answer the screening questions honestly
- Clean hands using the hand sanitizer provided and don your surgical/procedure mask
- Wait for a staff member to invite you to the indoor visiting area
- Always wear your surgical/procedure mask
- Do not bring pets or any outside beverages or food items to the visiting area
- Any packaged items that you would like to leave for your loved one should be left with the Screener
- Do not physically embrace with your loved one and practice physical distancing (2 meters/6 feet) throughout the visit
- Practice respiratory etiquette
- At the conclusion of the visit, clean hands with the hand sanitizer provided
- Be considerate and respectful when interacting with individuals as this is a very stressful time for everyone
- Exit the Home immediately at the conclusion of the visit.

Please ensure that you are following all the above guidelines. Failure to do so could result in your loved one being in isolation for 14 days and having a COVID-19 test being administered. Furthermore, future visits may be discontinued.

Should you have any questions, please speak to the Visit Coordinator on duty. We hope to continue to move forward to open up the Home safely.

Enjoy your visit!

Warm Regards,

Deslyn Willock
Executive Director